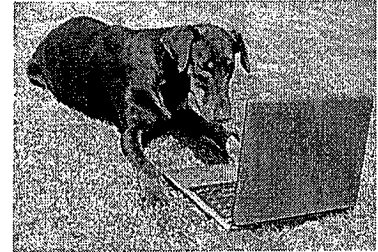


Dear Owners/Managers:

Ogden Housing Authority is proud to announce a new online service that will become available August 2, 2011.

Effective that date, you will be able to review Housing Assistance Payments issued for your tenants on line 24 hours a day every day of the week.

- You will be able to check your account to see how much rent OHA paid on their behalf
- You will be able to check your account to see past payments (up to 17 months prior.)
- You will be able to check your account to see when the payment was made to your account



How will this work?

After August 2, 2011, you will go to the website www.hmsforweb.com/pal. You will be required to register, setting up a user account. OHA will not have access to this information and the information is secure. After you have registered, you can log in anytime, day or night, to check your payment history and print out individual payment information.

E Mail Address required:

You will need an email address to complete the online registration. If you do not have an account, you can sign up at various sites for free email accounts (www.hotmail.com; www.gmail.com; www.msn.com; www.yahoo.com). Once you have an email account and have registered, you can sign up for email notifications when a payment has been processed by OHA. (Remember to allow 2-3 bank business days to see your payment in your account.)

Problems:

If you have problems with the HMSforWEB site, you can email support@hmsforweb.com for assistance. In addition, you may stop by the Housing Authority after August 1, 2011 and staff will help you register. (Remember you must have an email account.)

If you have a problem with the amount OHA paid, you will need to contact Ogden Housing Authority at oha@xmission.com.

DIRECT DEPOSIT:

In conjunction with this new service, the agency will move to paying all Owners/Managers by Direct Deposit. We hope to have all Owner's on Direct Deposit by no later than October 1, 2011. If you currently do not have Direct Deposit, you can sign up using the form included with this notice.

We encourage all Owners to sign up now to avoid delayed payments in the future.

July 6, 2011